



SAFEGUARDING YOUR KEEPSAKE

As with all wood products, avoid excessive heat and humidity. Do not store your keepsake in a car, garage, basement or attic – anywhere temperature extremes occur. Since VoiceQuilt Keepsakes utilize the same technology as digital music players, treat the keepsake gently. Avoid placing it close to heat radiating appliances such as electric heaters, on top of heat generating appliances or places subject to constant vibration.

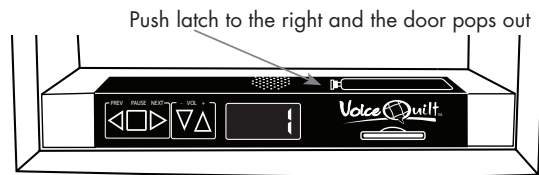
To clean the outside of your keepsake, wipe with a lint-free, dry cotton cloth. If more cleaning is needed, treat the cloth with an emulsion-type cleaner such as Murphy's Oil soap. This cleaner is formulated without wax, petroleum solvents or silicones – which could harm the finish. After wiping the exterior of your keepsake thoroughly, dry it with a lint-free cotton cloth.




REPLACING BATTERIES

Your VoiceQuilt keepsake is powered by 2 size AA alkaline batteries, which provide up to 5 hours of continuous playback. (Actual results vary based on playback volume and other factors.) When batteries are low,  appears when roughly 30 more minutes of continuous playback remain. When batteries are almost exhausted,  flashes and messages play at half speed.

To replace batteries, follow these steps.

1. Remove mementos or other items stored in your keepsake.
2. Remove the battery door by pushing the tab to the right and lifting (see diagram).



3. Pull the ribbon to remove exhausted batteries.
4. Insert 2 new alkaline batteries, carefully observing the  and  symbols and inserting the  end of the battery in the compartment first.
5. Replace the battery door.

LIMITED WARRANTY

Your VoiceQuilt Keepsake is warranted against defective material or workmanship for one (1) year from your date of purchase. With proper care, however, your VoiceQuilt Keepsake should last much, much longer. This warranty applies to VoiceQuilt Keepsakes purchased and operated in the United States and its territories. This warranty gives you specific legal rights as well as other rights which may vary from state to state.

Any defective part will be repaired or replaced (with a product of equivalent value) at no charge to you provided the VoiceQuilt Keepsake has not been tampered with and has been used in strict accordance with these instructions. VoiceQuilt does not warrant product issues arising in whole or in part from misuse, abuse or damages arising from actions out of the control of the purchaser, seller or manufacturer such as flood, fire, lightning or other similar occurrences.

If your VoiceQuilt Keepsake fails to perform as stated, please e-mail your contact information and a brief description of the issue to VoiceQuilt at help@voicequilt.com or, call us toll free at 800-764-8533. When you contact us, we will determine whether you should return the VoiceQuilt to us. At that time we will provide you with instructions for returning your VoiceQuilt Keepsake for credit or replacement. Items must have prior authorization before returning. Items submitted for return must be packaged for safe arrival.

FCC Information

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.

If these measures do not eliminate the interference, please consult with an experienced radio/television technician for additional suggestions.

Enjoying Your
VoiceQuilt™ Keepsake



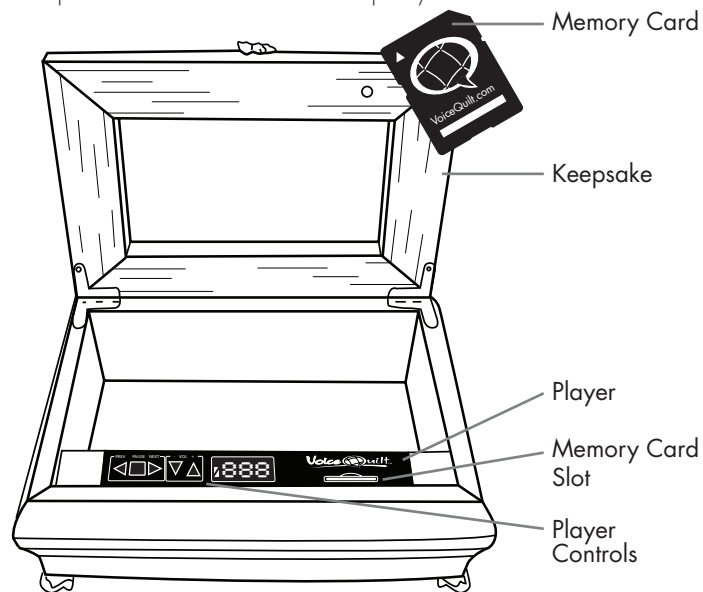
VoiceQuilt™

Gifts that speak from the heart.

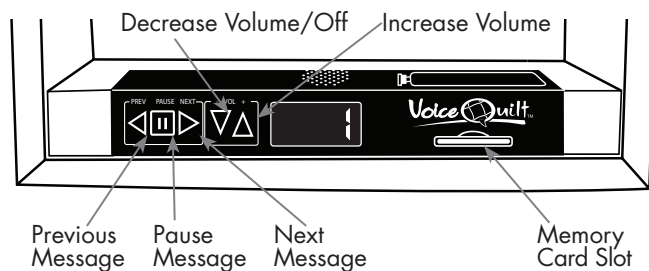
OVERVIEW

The VoiceQuilt Keepsake operates much like a music box. When you lift the lid, messages play automatically. Inside, there are easy-to-use buttons for selecting previous message, next message and volume level/off. There is also plenty of room for photos and special mementos.

We recommend keeping mementos away from the unit's speaker to maximize the sound quality.



PLAYING MESSAGES



Your voice messages are stored on a VoiceQuilt memory card. When no memory card is inserted, your keepsake box plays a single, built-in message.

Lift the keepsake lid to play messages. The display will show the playlist number for the message playing – or **0** if the built-in message is playing. Close the keepsake lid to stop message playback. When you lift the keepsake lid again, playback will restart with the first message.

To pause playback when the keepsake lid is open, press **⏏**. The current message number will flash on the display and playback will pause. To resume playback, press **⏏** again. If you leave the keepsake open and paused for more than two minutes, it will go to sleep to conserve power. Press any button to wake it up. The display will flash the message number where you paused playback.

To pause playback and have the keepsake remember where you stopped – even after the keepsake lid is closed – press and hold **⏏** until **♥** appears in the display. Now, when you close and re-open the keepsake lid, playback will re-start where you paused during the **♥** message.

To increase volume, press **▲**; To reduce volume, press **▼**. After volume is adjusted, the display will briefly show the volume level (1-10) instead of the message number.

To turn off the VoiceQuilt player when the keepsake lid is open, press and hold **▼** for 2 seconds. Your keepsake will remain off when the keepsake lid is open or closed. To turn it back on, press **◀**, **⏏** or **▶** and playback will restart with the first message.

SELECTING MESSAGES

To skip to the next message, press **▶**.

To skip to the previous message, press **◀**. If the current message has played for 2 seconds or more, **◀** restarts the current message instead.

To skip forward several messages, press and hold **▶** until the display shows the desired message.

To skip backward several messages, press and hold **◀** until the display shows the desired message.

TROUBLE SHOOTING

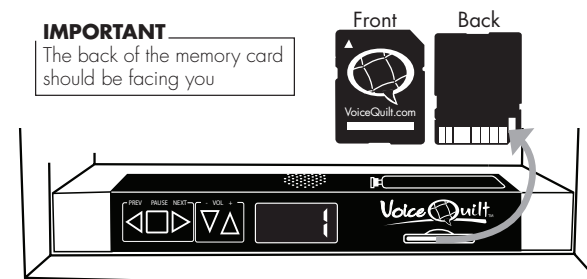
Most problems with VoiceQuilt keepsakes can be solved by replacing batteries. (See “Replacing Batteries” section.) If problems persist, try the following.

If there is no sound and the display is blank, make sure that the keepsake is turned on by pressing **⏏**, **◀** or **▶**.

If the display shows E1 or E2, make sure that you are using a VoiceQuilt-approved memory card. (See “Overview” diagram.) Then, check that the memory card is correctly oriented in the memory card slot. (See “Replacing Messages”.)

REPLACING MESSAGES

IMPORTANT
The back of the memory card should be facing you



1. Press and hold **▼** until the keepsake turns off.
2. Gently extract the memory card in the memory card slot.
3. Insert the replacement memory card with the **gold strips facing you**.